

**Department of Revenue Services
Job Opportunity**

Information Technology Analyst 2

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To: The Public

Location: 25 Sigourney Street, Hartford, CT

Hours: First Shift (Full-Time/35 hours per week)

Salary: \$68,584 Starting Annual Salary

Posting Number: 13-08 (Please include this number on the application)

Closing Date: Wednesday, July 3, 2013

The **Dept. of Revenue Services** is seeking qualified candidates to fill an **Information Technology Analyst 2** position in the Network & Enterprise Technology Unit of the Information Services Division. The qualified candidates for this position should be experienced network administrators that are adept at supporting Enterasys and Cisco networks and technologies.

Eligibility Requirements:

Candidates must have applied for and passed the **Information Technology Analyst 2** exam and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer. **Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for these particular positions.**

Responsibilities:

- Administration, maintenance and security related tasks for the agency's LAN/WAN and Network management systems
- Implement and troubleshoot traffic flows, ACLs, routing, failover and packet inspection tasks as required
- Install and maintain network cabling (Ethernet and Fiber Optic)
- Identify and resolve network issues from all types of access points and devices (Servers, cabling, etc.)
- Perform troubleshooting and debugging techniques using various tools such as packet capture and filters for analysis on-demand in a fast-paced, high-pressure environment

Special Knowledge, Skills, Abilities & Experience required:

- Must be able to troubleshoot Enterasys, Cisco and Citrix network devices including switches, routers and load balancers
- Strong experience with Brocade switches and zoning is highly preferred
- Have a complete understanding of the OSI Model
- Ability to configure and support Wireless Networks
- Experience and maintenance of multi-layer security solutions such as Firewalls, Sniffers, IDS, IPS and ISS devices is expected
- Experience with establishing VLANs is expected
- Strong experience is required with implementing and supporting the following types of Network systems such as Front-End, Management, Backup, Storage and Back-End Networks
- Must have knowledge of network appliance and console software and network design principles (Netsight)
- Experience in supporting Enterasys wireless networks and the ability to check wireless Access Point availability is a plus
- Experience in establishing setups and configs for Enterasys and/or access points as needed is highly preferred

Preferred Knowledge & Experience:

- Experience with IEEE 802.1x networking standards

- Experience with VOIP would be a plus
- Knowledge of the OSI model as a troubleshooting mechanism

Preferred Certifications:

- Enterasys and or Cisco Certifications would be a plus
- Network+ Certification would be a plus
- Security+ Certification

Note: The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, and a completed state [Application for Employment](#) (CT-HR-12) form, **clearly indicating the posting number**, to the address listed below. Applications may be submitted either in hard copy or by email.

Department of Revenue Services
Human Resources, 19th Floor
25 Sigourney St.
Hartford, CT 06106
Attention: [Kim Zordan](#)
(E-mail: DRS.HumanResources@po.state.ct.us)

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